



International Shipping Instructions & Acknowledgement

Service	UPS Expedited or UPS Express for door-to-door tracking and delivery.	Postal Service for delivery from our postal service to your postal service. Your postal service delivers the shipment to you.
Advantages	<ol style="list-style-type: none"> 1. You may call UPS anytime and find out where your shipment is. 2. Typical delivery time for UPS Expedited is 7-10 days. UPS Express delivery time is 3-4 days. 3. Reimbursement for lost or damaged packages. 4. Invoice is attached to shipment. 5. Tracking packages on UPS online. 6. E-Mail alerts sent to your e-mail. 	May be less costly.
Disadvantages	<ol style="list-style-type: none"> 1. Customs looks closely at commercial deliveries, and may charge substantial duty and/or taxes. 2. If customs does not accept a package into your country, you are responsible for the shipping back to U.S. or we can choose to destroy. 3. Cannot send to P.O. Box. 4. You may wish to contact customs regarding any special circumstances for shipping nutritional supplements to your country. 5. UPS Expedited and Express services is not available for every country. 	<ol style="list-style-type: none"> 1. We cannot reimburse you immediately for shipments lost, delayed, damaged, or missing. 2. You will not be able to track where your shipment is. 3. Delivery time undeterminable. 4. Customs can sometimes: hold an order for a long time, destroy a shipment without notice, or return shipment to us with an additional charge to you. 5. You may need to split your order up into small boxes, either 10x10x10" or 8x8x8" (25x25x25cm or 20x20x20cm). 6. We put "Nutritional Supplements" on the customs declaration. 7. Consignee should be a person, not a company.
If you do not receive your shipment when expected.	All packages are insured with a private insurance company. We can only re-ship once we have received compensation from the insurance company. In order to receive compensation, a letter, signed by the customer, must be sent to the insurance company. This letter must be sent 40 days after shipment date (but not over 90 days).	
Customs has returned shipments from	Germany, Iceland, South Africa, Italy, India, Japan, Poland, Mexico, Russia and Indonesia.	Mexico, Japan, Australia, Africa and United Kingdom.
Sample rates for a 4 lb. (8.8 kg) pkg. UPS Expedited (7-10 days) UPS Express (3-4 days)	<p>Australia \$38.71, England \$36.00 Switzerland \$40.05.</p> <p>Australia \$48.89, England \$47.12, Switzerland \$52.13.</p>	Australia \$36.03, England \$35.20, Switzerland \$25.03. Plus insurance.
Sample rates for a 15 lb. (33 kg) pkg. UPS Expedited (7-10 days) UPS Express (3-4 days)	<p>Australia \$84.81, England \$68.75 Switzerland \$77.83.</p> <p>Australia \$94.53, England \$75.24 Switzerland \$86.14.</p>	Australia \$78.76, England \$68.20, Switzerland \$56.93. Plus insurance.

Before shipping your order we have to verify your credit card.

We only send packages to the EXACT same address as verified by **your** bank. If you want us to send to a different address, please change your billing address with the bank. To verify your address, we get your bank's telephone number from **our** credit card merchant service. If your bank is not willing to verify your address, we will not accept that card for payment. In this case you can send an **international** money order or wire.

Please send your money order to
Self Health Resource Center
1055 Bay Blvd, Ste A
Chula Vista, CA 91911 (USA)

There is an additional \$17.00 Wire Fee. Please email or fax us for detailed wire instructions.
Tel: 619-409-9500. Email: Orders@DrClarkStore.com

We charge you 10% over our actual shipping costs.

We are not trying to make money on shipping, we are simply trying to cover the additional costs of international shipping, which often include long distance phone calls, additional waybill forms to complete, separate invoice faxing, splitting the order into small boxes, and paying for an occasional returned shipment.

You pay any taxes and duties on the shipment.

They will collect these from you at time of delivery. UPS will usually call you first to let you know what they are.

We cannot guarantee customs clearance. If customs returns your shipment to us we will be happy to credit you full price for your products, but we will not refund the shipping charge.

SHIP TO:

First Name Last Name

Street Address

City, State/Province

Country Postal Code

Daytime Phone Number Fax Number

- I select UPS Expedited Service
 UPS Express Service
 Postal Service
 All in one box
 Split into 10 x 10 x 10 (25 cm cu) boxes
 Split into 8 x 8 x 8 (20 cm cu) boxes

I agree to the shipping terms described above plus duty, taxes and shipping if goods are rejected by customs.

- On all orders
 On just this order

Signature

